Postal Regulatory Commission Submitted 5/26/2021 8:13:00 AM Filing ID: 118038 Accepted 5/26/2021

The USPS has been a complete disaster since DeJoy's strategic plan. I hope the PRC will do the right thing and reverse these changes and stop trying to extract profits from people's pain through an institution that was designed to be a public service.

Everyone I know has completely had it with the USPS. Check all the service requests under my name, John Cowley, and see what kind of nonsense I've had to put up with. None of this happened before DeJoy.

Do the right thing. Fire DeJoy and reverse the changes and stop trying to turn a public service into a sociopathic for-profit enterprise.

Sincerely,

John Cowley